



COMMERCIAL WARRANTY ON PRODUCTS AND AVAILABILITY OF SPARE PARTS
VERSION OF 07/11/2022

The commercial guarantee period starts on the day of purchase of the Product.

New product	Guarantee period	Availability of spare parts
ACTION-X5 CORE-M5 CORE-X5 CORE-T5 CORE-Z5	5 years ⁽¹⁾	+ 10 years from the market's release date of the last unit of the model ⁽³⁾
CORE-M4 CORE-M4 GO CORE-X4 CORE-S4	3 years	+ 10 years from the market's release date of the last unit of the model ⁽³⁾
Other smartphones ACTION-X3 CORE-X3 TREKKER-X4	2 years	2 years ⁽⁴⁾
CORE-T4	3 years	2 years ⁽⁴⁾
Featurephones	2 years	Unavailable
X-VIBES	2 years	Unavailable
Accessories (sold separately) ⁽²⁾	1 year	Unavailable

Reconditioned Product	Guarantee period	Availability of spare parts
All telephones and accessories included in the box (except exclusions specified at the time of purchase)	1 year	Unavailable

(1) These conditions also apply to an ACTION-X5 or CORE-M5 purchased up to 31/01/2022.

(2) Apart from protective screen covers like the X-GLASS and protective films, X-BLOCKER and SIM card adapters, which are not covered by this guarantee.

(3) Spare parts are available for the marketing period of the new product and for a period of 10 years from the market's release date of the last unit of the model concerned.

For the CORE M4, the market's release date of the last unit of the new product is 03/11/2021, spare parts are available until 02/11/2031.

For the CORE-M4 GO, the market's release date of the last unit of the new product is 03/11/2021, spare parts are available until 02/11/2031.



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For the CORE-X4, the market's release date of the last unit of the new product is 24/02/2022, spare parts are available until 23/02/2032.

For the CORE- S4, the market's release date of the last unit of the new product is 23/06/2022, spare parts are available until 22/06/2032.

(4) Spare parts are available for 2 years from the product's market release date, namely 23/11/2017 for the ACTION-X3, 13/09/2018 for the CORE-X3, 24/10/2018 for the TREKKER-X4 and 10/02/2020 for the CORE-T4.