



COMMERCIAL WARRANTY ON PRODUCTS AND AVAILABILITY OF SPARE PARTS
VERSION OF 31/01/2022

The commercial guarantee period starts on the day of purchase of the Product.

New product	Guarantee period	Availability of spare parts
ACTION-X5 CORE-M5	5 years ⁽¹⁾	as long as the product is on the market + 10 years thereafter. ⁽³⁾
CORE-M4 CORE-M4 GO CORE-X4 CORE-S4	3 years	as long as the product is on the market + 10 years thereafter ⁽³⁾
Other smartphones ACTION-X3 CORE-X3 TREKKER-X4	2 years	2 years ⁽⁴⁾
CORE-T4	3 years	2 years ⁽⁴⁾
Featurephones	2 years	Unavailable
Accessories (sold separately) <small>(2)</small>	1 year	Unavailable

Reconditioned Product	Guarantee period	Availability of spare parts
All telephones and accessories included in the box (except exclusions specified at the time of purchase)	1 year	Unavailable

(1) These conditions also apply to an ACTION-X5 or CORE-M5 purchased up to 31/01/2022.

(2) Apart from protective screen covers like the X-GLASS and protective films, X-BLOCKER and SIM card adapters, which are not covered by this guarantee.

(3) Spare parts are available for as long as the new product is on the market and for 10 years thereafter, as stated on the crosscall.com site.

(4) Spare parts are available for 2 years from the product's market release date, namely 23/11/2017 for the ACTION-X3, 13/09/2018 for the CORE-X3, 24/10/2018 for the TREKKER-X4 and 10/02/2020 for the CORE-T4.